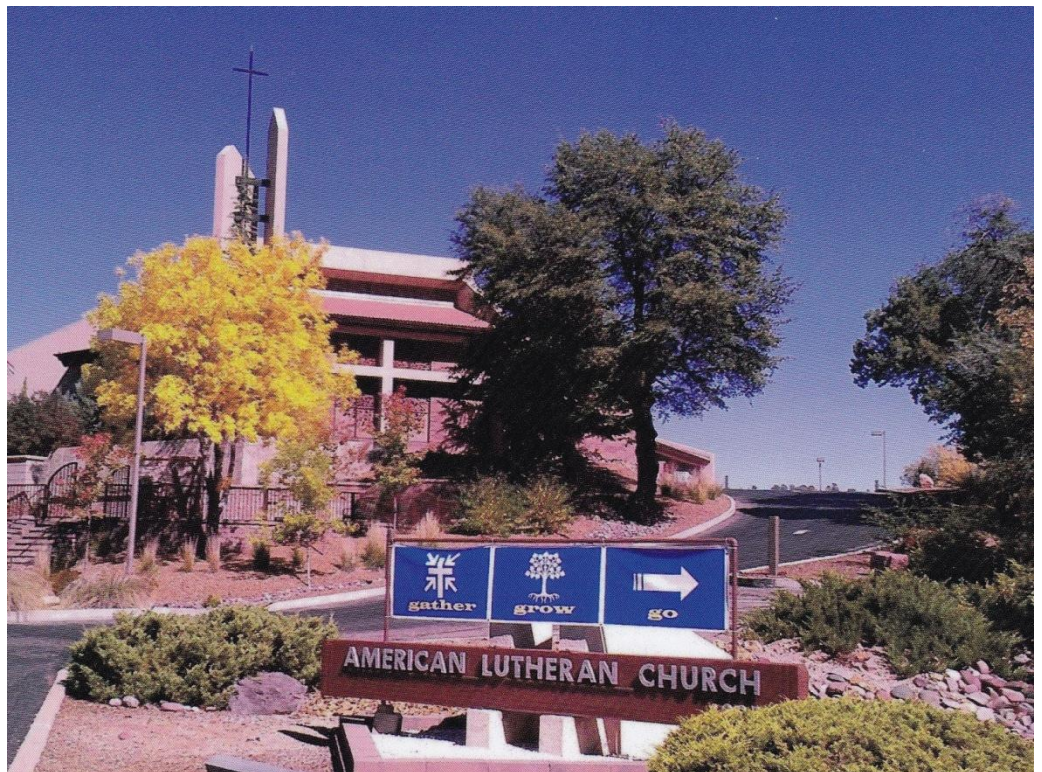


# AMERICAN LUTHERAN CHURCH



7/27/2017

Worship Survey Report

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## WORSHIP SURVEY REPORT

### I. Purpose

The Church Council at American Lutheran Church is charged with the oversight of all programs and functions of the congregation. A significant element of that responsibility is the periodic and systematic review of those programs for quality and effectiveness. Special emphasis is placed on the alignment of programs with the main purpose of the congregation - to share the saving and life-changing message of the Gospel of Jesus Christ. To that end, the council has undertaken a review of the most visible of all congregational efforts – our worship practices. The goal of the review is not only to measure satisfaction with current practices, but to use the information gathered to plan for the future of worship at American Lutheran Church.

### II. Process

At the direction of the council, a committee was formed inclusive of individuals who currently worship in both the contemporary and traditional settings. The committee included Thurlow Baxter, Connie Ellis, Kris Foster, Pearl Lasher, Rich Longfield, George Morse, Dan Olsen, Elliot Peterman, Barb Stears, and staff members Pastors Jack Shannon and Erich Sokoloski and music director David Sherman. The committee was facilitated by council president Dr. Tray Schreiber with assistance from council member Dee Isham.

The committee was charged as seen in Exhibit A in the Appendix.

The committee spent considerable time in the construction of a survey instrument that would reflect the thinking of worshipping members of the congregation. General topics of investigation included Worship Space, Worship Music, Worship Style, Worship Time, Preaching, Accessibility, Use of Technology, and Fellowship time and Space. The survey allowed respondents to indicate their opinions on a scale of 1 to 5 with 1 representing an opinion of “strong disapproval” and 5 representing an opinion of “strong approval.” Respondents were also encouraged to add comments to a number of the questions and append open-ended comments at the end of the survey.

A copy of the survey is attached as Exhibit B in the Appendix.

The process was outlined in the church’s newsletter (See Exhibit C) and explained at the beginning of worship a week prior to - and the week of - the survey. Respondents were given several weeks to complete the surveys and submit them following services or to the church office by May 7.

Responses were gathered from worshipers at both contemporary and traditional services. Since some individuals frequently participate in both worship formats, their responses were included in both tabulations.

## III. Results

### A. General Comments

Members of the congregation are to be heartily commended for the level of participation in the process (a total of 364 respondents). This was evident in the depth of their shared thoughts and many insightful comments to specific questions and when given the opportunity for open-ended comments. On the whole, the response was over-whelmingly positive. It would appear that the vast majority of current worshipers feel that they are fed spiritually and given encouragement for their individual walks of faith.

### B. Traditional Worshiper Results

Responses to the 38 questions on the traditional survey are shown in Exhibit D in the Appendix. In addition to the number of actual responses in each category, the percentage of respondents giving that particular rating is supplied. The final column indicates the average (mean) score for each specific question where the higher the average score indicates more than average approval.

Note that questions 24 and 25 are expansions of question 23 and must be interpreted in the opposite manner.

### C. Contemporary Worshiper Results

Responses to the 37 questions on the contemporary survey are shown in Exhibit E in the Appendix. In addition to the number of actual responses in each category, the percentage of respondents giving that particular rating is supplied. The final column indicates the average (mean) score for each specific question where the higher the average score indicates more than average approval.

It should be noted that question 18 was a comment question not allowing for numerical analysis. Also note that questions 22 and 23 are expansions of question 21 and must be interpreted in the opposite manner.

## IV. Commendations

Committee members working on both contemporary and traditional surveys attempted to use input from both the numbered survey items and the many submitted comments to recognize those areas of positive accomplishment and potential concern.

## A. Traditional

Responses by traditional worshipers demonstrated strongest approval in the area of preaching, especially in the ease of understanding/meaningfulness and the inclusion of life lessons and humor. Special music (choirs, bells, instrumentalists) was also highly rated. Traditional and familiar hymns are more preferred. Nametags are helpful, but need more consistent use. There was also significant appreciation for the aesthetics of the sanctuary as it presently exists.

## B. Contemporary

One of the areas demonstrating the highest level of appreciation was preaching, again especially in meaningfulness and life lessons/humor. Folks felt that they were being led to walk in a God-pleasing path. High approval was also apparent for a feeling of personal acceptance and family.

# V. Recommendations

## A. Traditional

Recommendations include a lowering of organ volume, and the dimming of lights during the sermon along with more accurate control of sanctuary temperature. An overall improvement in family-friendly atmosphere would attract more children and youth. Continued efforts are needed to improve sound quality – balanced levels, clarity, etc. We need a common space to unify contemporary and traditional worshipers during fellowship/social times. Respectful silence during prelude and postlude would allow meditation/prayer/reflection.

The issues above appear *generally* in order of how strongly worshipers responded. Despite the fact these areas were identified for commendation or concern, only a few respondents voiced strong opinions one way or the other.

It was determined that a minor design flaw in the survey prevented the committee from gleaning meaningful data on the issues of Accessibility. What was made clear, however, is that the availability of assistive hearing devices and seating accommodations for those with mobility limitations should be more widely publicized.

Finally, the committee learned that on the subject of installing a video screen in the sanctuary, the congregation is generally neutral.

## B. Contemporary

Facilities issues topped the list of concerns with contemporary worshipers. Especially noted was the dark and chilly environment and uncomfortable seating. There was some concern about disruption when the band departs during segments of the worship. A number of folks would like to see a Saturday or Sunday night service scheduled. It was also felt helpful to have the pastors exchange pulpits on a regular basis to increase familiarity and vary the worshipping experience. This might also be accomplished by scheduling a blended

worship experience where both pastors would alternate preaching. The involvement of more children and youth in the worship was another concern that appeared often.

## C. General

Several themes appeared as comments on both traditional and contemporary surveys. One of the foremost was the establishment of a schedule more conducive to attendance in Bible studies. Our present worship line-up does make participation in Bible study difficult for some attendees. More frequent offering of Holy Communion was another comment that surfaced in both worship styles as was difficulty finding parking. And, as mentioned above, a number of respondents see the need for a common fellowship area for all worshipers.

## VI. Summary

It is apparent from the many surveys submitted that people are positive in their attitudes toward worship at American Lutheran Church. While there are always ways which we can improve the way we praise our wonderful and gracious Lord, most seem to feel that they are receiving God's grace through Word and Sacrament. They also commonly express the great desire to share this Gospel with more folks, especially families with young ones. They evidently like to fellowship with others of like spiritual beliefs and look forward to more opportunities to do so.

Copies of surveys and comments can be reviewed in the church office with prior request.

## VII. Appendix



### American Lutheran Church 2017 Worship Committee

EXHIBIT A
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Dear Kingdom co-worker,

November 10, 2016

In the summer of 2016, the Church Council decided to develop a new vision of God-pleasing and uplifting worship that would meet both the needs of current members and attract new families to the American Lutheran Church family.

In order to accomplish this task, it was decided to form a committee consisting of actively worshipping members. We're looking for folks who have an appreciation and understanding of our Lutheran tradition of worship AND we're looking for folks who respond with enthusiasm to worship in a more contemporary mode. This committee will be charged with developing and presenting to the council a proposal for change and improvement as needed to enhance our corporate worship.

Specific goals of the committee include the following:

1. Develop an accurate picture of what is currently being offered in the way of worship experiences.
2. Provide a summary of current levels of participation in these worship services.
3. Assess the levels of satisfaction with the current services being provided.
4. Assess worshippers' desires/needs for changes in our worship services (scheduling, content, format, location, facilities).
5. Provide suggestions to address the desires/needs for change.
6. Present a comprehensive report to the Council for action by Spring, 2017.

The submitted report will be used to make necessary changes to our worship resulting in deeper spiritual commitment by our current members and an ever-enlarging circle of new brothers and sisters in Christ worshipping at American Lutheran Church on a regular basis. The changes might well include short-term changes such as schedules, worship formats and locations. Long-term changes may include alterations/additions to our current facilities.

It is my hope that you will agree to join us in this important endeavor. We need YOUR thoughtful participation and unique input to complete this important task. Please prayerfully consider this request and let me know as soon as possible of your willingness to serve.

Blessed to be a blessing,

President,  
American Lutheran Church Council

# American Lutheran Church Worship Survey April, 2017

**EXHIBIT B**

In an effort to meet the future worship needs of our congregation, we are asking that current members or those worshipping with us complete the following survey. Please complete the survey for the worship service that you most often attend. If you regularly worship at different services, please feel free to complete the survey for each of the services attended. *You may place the survey in the marked box in the Narthex or the entry hallway to the Fellowship Hall.*

**Please indicate which service you regularly attend**

<input type="checkbox"/> Contemporary (9:00)	<input type="checkbox"/> Contemporary (10:30)	<input type="checkbox"/> Traditional (8:00 or 10:30)
_____ times/month	_____ times/month	_____ times/month

**Preferred service time and type:** Traditional (T) Contemporary (C) Blended (B)

8:00  
  8:30  
  9:00  
  9:30  
  10:00  
  10:30  
  11:00  
  11:30  
  Sat. Evening Time: \_\_\_\_\_

**Please indicate to which age group you belong**

Under 18  
  19-30  
  31-49  
  50-62  
  62 or over

*Unless otherwise indicated, please circle the number that best represents your opinion on the stated topic. Choices range from "1" = Strongly disagree to "5" = Strongly agree*

## Contemporary Worship

### Worship Space

1. The service takes place in a comfortable setting.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

2. The worship space is conducive to worship.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

3. The worship area is inviting.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

4. The room layout and setup is comfortable.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

## Traditional Worship

### Worship Space

1. The service takes place in a comfortable setting.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

2. The worship space is conducive to worship.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

3. The worship area is inviting.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

4. The sanctuary and setup is comfortable.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree



5.The temperature is comfortable.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

6.The lighting is appropriate.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

7.The seating is comfortable.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

8.Sound levels are appropriate for easy listening.

The atmosphere is conducive to worship.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

9.The atmosphere is family friendly.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

Comments:

---

**Worship Music**

10.The length of praise and worship is appropriate.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

Comments:

---

11. Music presented by the Praise & Worship team is uplifting.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

12.The music helps me to truly worship and praise the Lord.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

5.The temperature is comfortable.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

6.The lighting is appropriate.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

7.The seating is comfortable.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

8.Sound levels are appropriate for easy listening.

The atmosphere is conducive to worship.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

9.The atmosphere is family friendly.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

Comments:

---

**Worship Music**

10.The choice of congregational hymns is appropriate.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

11.A greater variety of hymns would be appreciated.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

12.More congregational hymns should be sung.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree



13.The special music in the service by the choir/bells/  
band/instruments/youth is important.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

14.The general style of the music in the service is appropriate.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly

**Worship Style**

15.The worship style is welcoming

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

16.Each person is loved and accepted at worship

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

Comments:

\_\_\_\_\_

17.The overall style of the worship service appeals to me.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

18.What, if anything, would you like to see included in the service?

\_\_\_ Reading together                      \_\_\_The Creed  
\_\_\_ The Lord’s Prayer                      \_\_\_ Other

13.The music helps me to truly worship and praise the Lord.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

14.The special music in the service by the choir/bells/ or  
band/instruments/youth is important.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

15.The general style of the music in the service is appropriate.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

16.The prelude and postlude provide time for prayer and  
meditation.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

Comments:

**Worship Style**

17.The number of Scripture readings in the service is  
appropriate.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

18.The overall style of the worship service appeals to me.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

Comments:

19.More Scripture readings would be helpful.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

20.More traditional worship elements should be added to the  
service.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

**Worship Time**

19.The service takes place at a time that is convenient for me.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

20.The service schedule allows for reasonable time to attend Bible study before or after services.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

Comments:

---

21.The service is the appropriate length.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

22.The service is too short

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

23.The service is too long

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

**Preaching**

24.The sermons speak to me in a personal manner.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

25.I can reflect on the sermons later in the week.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

26.The balance of Law and Gospel is appropriate.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

27.The sermons are easy to understand.

**Worship Time**

21.The service takes place at a time that is convenient for me.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

22.The service schedule allows for reasonable time to attend Bible study before or after the service.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

Comments:

23.The service is the appropriate length.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

24.The service is too short

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

25.The service is too long

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

**Preaching**

26.The sermons speak to me in a personal manner.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

27.I can reflect on the sermons later in the week.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

28.The balance of Law and Gospel is appropriate.

1	2	3	4	5
Strongly disagree		Neutral		Strongly agree

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

28.The length of sermons is appropriate.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

29.Personal examples are helpful in the sermons.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

30.An element of humor adds to the sermons’ effectiveness.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

Comments:

**Accessibility**

31.The worship space is accessible to walkers, wheelchairs and other equipment.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

32.Adequate provisions are made for those with hearing difficulty.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

**Use of Technology**

33.The use of technology (i.e., audio/visual, etc.) a helpful addition to the service.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

29.The sermons are easy to understand.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

30.The length of sermons is appropriate.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

31.Personal examples are helpful in the sermons.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

32.An element of humor adds to the sermons’ effectiveness.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

Comments: \_

**Accessibility**

33.The worship space is accessible to walkers, wheelchairs and other equipment.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

34.Adequate provisions are made for those with hearing difficulty.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

**Uses of Technology**

35.Projection screens for music and sermon points and illustrations would enhance worship.

1            2            3            4            5  
 Strongly disagree      Neutral                      Strongly agree

**Fellowship Time and Space**

34. People know me and I know them.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

Comments:  
\_\_\_\_\_

35. The fellowship/gathering time and space before and after the service is inviting and comfortable.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

36. The consistent use of name tags is helpful.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

37. Social time prior to and following worship enhances the worship experience.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly

**Fellowship Time and Space**

36. Social time prior to and following worship enhances the worship experience.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

37. The fellowship/gathering time and space before and after the service is inviting and comfortable.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

Comments:  
\_\_\_\_\_

38. The consistent use of name tags is helpful.

1            2            3            4            5  
Strongly disagree      Neutral                      Strongly agree

One final question – ***We would like to know what first brought you to worship at American Lutheran Church.***

\_\_\_\_\_  
\_\_\_\_\_

We appreciate the time you have taken to complete this survey. The results will be used by the committee to draft a report to the Church Council as they develop a vision of worship in our future. You will also see a summary of that report in a future edition of the *Live Wire*.

**If you have any additional comments or questions for our committee, please feel free to note them here. You may add your name if you would like a response.**

**EXHIBIT C****Live Wire Article from Church Council - late March, 2017****So, what do YOU think?**

As part of its on-going responsibility to monitor the success of the various components of life at American Lutheran Church, the council will soon initiate a comprehensive survey of both contemporary and traditional worship. While large scale changes are not contemplated at this point, it is important that we, as a council, have a relatively clear view of how our worshipers feel about THEIR church so that we can make improvements as appropriate. An ad hoc committee has been working on the construction of a meaningful survey instrument and the committee will be responsible for reporting the results and any appropriate recommendations to the council in early summer. While this committee's charge deals only with worship services, its efforts may well be used in the future as we contemplate changes to our facilities.

At services on the two Sundays following Easter – April 23 and April 30, a survey will be distributed to all those in attendance at any of the four services. The survey will be in two parts – one focusing on Contemporary Worship and one on Traditional Worship. Both parts will contain questions on similar topics, although specific questions will differ. Topics will include Worship Space, Worship Music, Worship Style, Worship Times, Preaching, Accessibility, Uses of Technology, and Fellowship Time and Space. In addition, space will be provided for “open-ended” questions or comments.

For those who are not able to make worship on that Sunday, copies of the survey will be available in the office for the following week. All surveys will be due in the office or placed in the collection boxes in the Fellowship Hall or Narthex by Sunday, May 7.

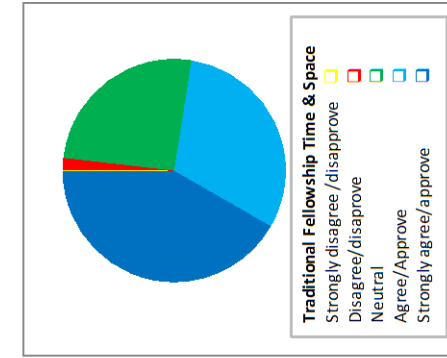
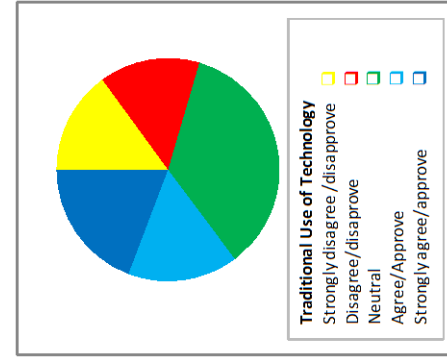
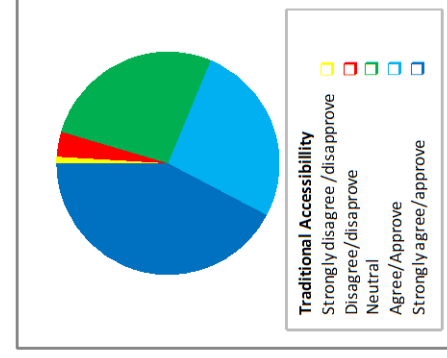
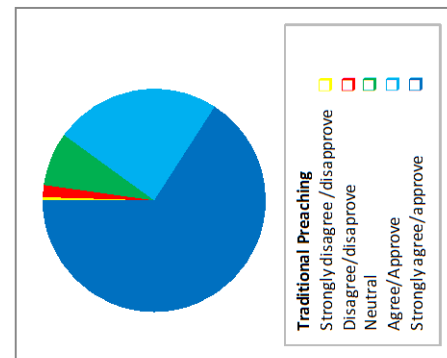
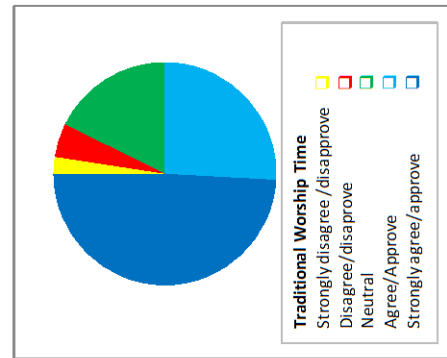
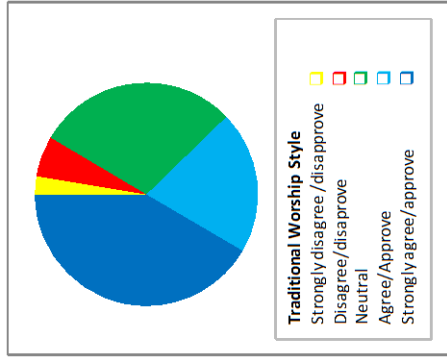
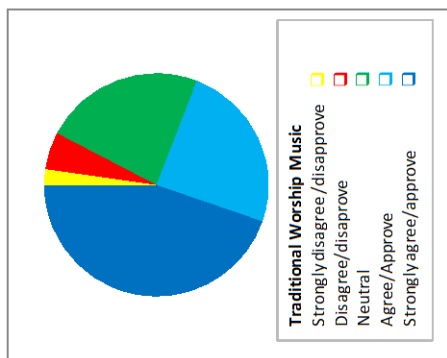
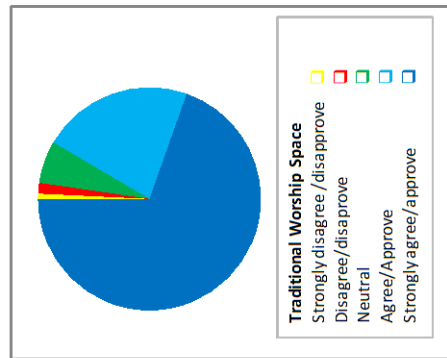
We sincerely hope that you will share your views as we proceed with God's mission for us here in Prescott.

## EXHIBIT D

**Traditional Service Responses**

Item #	Resp	Percent	Resp	Percent	Resp	Percent	Resp	Percent	Resp	Percent	Mean
	<b>1</b>		<b>2</b>		<b>3</b>		<b>4</b>		<b>5</b>		<b>3</b>
<b>1</b>	<b>1</b>	0.35%	<b>0</b>	0.00%	<b>2</b>	0.71%	<b>44</b>	15.55%	<b>236</b>	83.39%	<b>4.82</b>
<b>2</b>	<b>1</b>	0.35%	<b>0</b>	0.00%	<b>4</b>	1.40%	<b>36</b>	12.63%	<b>244</b>	85.61%	<b>4.83</b>
<b>3</b>	<b>1</b>	0.36%	<b>0</b>	0.00%	<b>8</b>	2.85%	<b>36</b>	12.81%	<b>236</b>	83.99%	<b>4.80</b>
<b>4</b>	<b>1</b>	0.35%	<b>1</b>	0.35%	<b>5</b>	1.76%	<b>52</b>	18.31%	<b>225</b>	79.23%	<b>4.76</b>
<b>5</b>	<b>5</b>	1.77%	<b>9</b>	3.18%	<b>30</b>	10.60%	<b>86</b>	30.39%	<b>153</b>	54.06%	<b>4.32</b>
<b>6</b>	<b>1</b>	0.36%	<b>5</b>	1.78%	<b>16</b>	5.69%	<b>66</b>	23.49%	<b>193</b>	68.68%	<b>4.58</b>
<b>7</b>	<b>2</b>	0.70%	<b>1</b>	0.35%	<b>16</b>	5.57%	<b>70</b>	24.39%	<b>198</b>	68.99%	<b>4.61</b>
<b>8</b>	<b>5</b>	1.75%	<b>16</b>	5.61%	<b>28</b>	9.82%	<b>90</b>	31.58%	<b>146</b>	51.23%	<b>4.25</b>
<b>9</b>	<b>2</b>	0.77%	<b>7</b>	2.69%	<b>44</b>	16.92%	<b>74</b>	28.46%	<b>133</b>	51.15%	<b>4.27</b>
<b>10</b>	<b>1</b>	0.36%	<b>13</b>	4.63%	<b>46</b>	16.37%	<b>97</b>	34.52%	<b>124</b>	44.13%	<b>4.17</b>
<b>11</b>	<b>6</b>	2.11%	<b>12</b>	4.23%	<b>116</b>	40.85%	<b>83</b>	29.23%	<b>67</b>	23.59%	<b>3.68</b>
<b>12</b>	<b>18</b>	6.50%	<b>45</b>	16.25%	<b>152</b>	54.87%	<b>35</b>	12.64%	<b>27</b>	9.75%	<b>3.03</b>
<b>13</b>	<b>4</b>	1.42%	<b>6</b>	2.13%	<b>44</b>	15.60%	<b>72</b>	25.53%	<b>156</b>	55.32%	<b>4.31</b>
<b>14</b>	<b>1</b>	0.35%	<b>3</b>	1.05%	<b>16</b>	5.59%	<b>44</b>	15.38%	<b>222</b>	77.62%	<b>4.69</b>
<b>15</b>	<b>1</b>	0.36%	<b>6</b>	2.14%	<b>35</b>	12.50%	<b>82</b>	29.29%	<b>156</b>	55.71%	<b>4.38</b>
<b>16</b>	<b>13</b>	4.66%	<b>20</b>	7.17%	<b>48</b>	17.20%	<b>67</b>	24.01%	<b>131</b>	46.95%	<b>4.01</b>
<b>17</b>	<b>4</b>	1.41%	<b>4</b>	1.41%	<b>24</b>	8.48%	<b>80</b>	28.27%	<b>171</b>	60.42%	<b>4.45</b>
<b>18</b>	<b>1</b>	0.38%	<b>5</b>	1.89%	<b>23</b>	8.71%	<b>64</b>	24.24%	<b>171</b>	64.77%	<b>4.51</b>
<b>19</b>	<b>13</b>	4.69%	<b>44</b>	15.88%	<b>154</b>	55.60%	<b>35</b>	12.64%	<b>31</b>	11.19%	<b>3.10</b>
<b>20</b>	<b>19</b>	6.96%	<b>53</b>	19.41%	<b>153</b>	56.04%	<b>29</b>	10.62%	<b>19</b>	6.96%	<b>2.91</b>
<b>21</b>	<b>1</b>	0.37%	<b>12</b>	4.41%	<b>40</b>	14.71%	<b>62</b>	22.79%	<b>157</b>	57.72%	<b>4.33</b>
<b>22</b>	<b>2</b>	0.74%	<b>11</b>	4.09%	<b>109</b>	40.52%	<b>58</b>	21.56%	<b>89</b>	33.09%	<b>3.82</b>
<b>23</b>	<b>7</b>	2.52%	<b>11</b>	3.96%	<b>39</b>	14.03%	<b>83</b>	29.86%	<b>138</b>	49.64%	<b>4.20</b>
<b>24</b>	<b>84</b>	31.58%	<b>92</b>	34.59%	<b>68</b>	25.56%	<b>16</b>	6.02%	<b>6</b>	2.26%	<b>2.13</b>
<b>25</b>	<b>64</b>	24.62%	<b>65</b>	25.00%	<b>91</b>	35.00%	<b>29</b>	11.15%	<b>11</b>	4.23%	<b>2.45</b>
<b>26</b>	<b>0</b>	0.00%	<b>6</b>	2.07%	<b>15</b>	5.17%	<b>76</b>	26.21%	<b>193</b>	66.55%	<b>4.57</b>
<b>27</b>	<b>0</b>	0.00%	<b>4</b>	1.40%	<b>33</b>	11.58%	<b>89</b>	31.23%	<b>159</b>	55.79%	<b>4.41</b>
<b>28</b>	<b>1</b>	0.36%	<b>5</b>	1.80%	<b>46</b>	16.55%	<b>73</b>	26.26%	<b>153</b>	55.04%	<b>4.34</b>
<b>29</b>	<b>0</b>	0.00%	<b>0</b>	0.00%	<b>6</b>	2.14%	<b>63</b>	22.50%	<b>211</b>	75.36%	<b>4.73</b>
<b>30</b>	<b>5</b>	1.74%	<b>14</b>	4.88%	<b>28</b>	9.76%	<b>74</b>	25.78%	<b>166</b>	57.84%	<b>4.33</b>
<b>31</b>	<b>1</b>	0.35%	<b>6</b>	2.10%	<b>20</b>	6.99%	<b>56</b>	19.58%	<b>203</b>	70.98%	<b>4.59</b>
<b>32</b>	<b>2</b>	0.73%	<b>0</b>	0.00%	<b>6</b>	2.18%	<b>48</b>	17.45%	<b>219</b>	79.64%	<b>4.75</b>
<b>33</b>	<b>3</b>	1.12%	<b>5</b>	1.86%	<b>53</b>	19.70%	<b>70</b>	26.02%	<b>138</b>	51.30%	<b>4.25</b>
<b>34</b>	<b>2</b>	0.77%	<b>14</b>	5.36%	<b>88</b>	33.72%	<b>70</b>	26.82%	<b>87</b>	33.33%	<b>3.87</b>
<b>35</b>	<b>42</b>	14.95%	<b>41</b>	14.59%	<b>99</b>	35.23%	<b>45</b>	16.01%	<b>54</b>	19.22%	<b>3.10</b>
<b>36</b>	<b>0</b>	0.00%	<b>4</b>	1.42%	<b>63</b>	22.34%	<b>91</b>	32.27%	<b>124</b>	43.97%	<b>4.19</b>
<b>37</b>	<b>0</b>	0.00%	<b>9</b>	3.28%	<b>59</b>	21.53%	<b>93</b>	33.94%	<b>113</b>	41.24%	<b>4.13</b>
<b>38</b>	<b>1</b>	0.38%	<b>1</b>	0.38%	<b>88</b>	33.08%	<b>70</b>	26.32%	<b>106</b>	39.85%	<b>4.05</b>

## General Response Trends for Traditional Worshipers





**Contemporary Service Responses****EXHIBIT E**

Item #	Resp	Percent	Resp	Percent	Resp	Percent	Resp	Percent	Resp	Percent	Mean
	<b>1</b>		<b>2</b>		<b>3</b>		<b>4</b>		<b>5</b>		<b>3</b>
<b>1</b>	<b>0</b>	0.00%	<b>4</b>	3.03%	<b>14</b>	10.61%	<b>48</b>	36.36%	<b>66</b>	50.00%	<b>4.33</b>
<b>2</b>	<b>0</b>	0.00%	<b>4</b>	3.23%	<b>15</b>	12.10%	<b>37</b>	29.84%	<b>68</b>	54.84%	<b>4.00</b>
<b>3</b>	<b>0</b>	0.00%	<b>4</b>	3.13%	<b>21</b>	16.41%	<b>39</b>	30.47%	<b>64</b>	50.00%	<b>4.27</b>
<b>4</b>	<b>0</b>	0.00%	<b>3</b>	2.36%	<b>22</b>	17.32%	<b>43</b>	33.86%	<b>59</b>	46.46%	<b>4.24</b>
<b>5</b>	<b>3</b>	2.38%	<b>9</b>	7.14%	<b>26</b>	20.63%	<b>46</b>	36.51%	<b>42</b>	33.33%	<b>3.91</b>
<b>6</b>	<b>3</b>	2.40%	<b>4</b>	3.20%	<b>20</b>	16.00%	<b>42</b>	33.60%	<b>56</b>	44.80%	<b>4.15</b>
<b>7</b>	<b>4</b>	3.13%	<b>11</b>	8.59%	<b>42</b>	32.81%	<b>30</b>	23.44%	<b>41</b>	32.03%	<b>3.73</b>
<b>8</b>	<b>1</b>	0.80%	<b>2</b>	1.60%	<b>18</b>	14.40%	<b>47</b>	37.60%	<b>57</b>	45.60%	<b>4.26</b>
<b>9</b>	<b>1</b>	0.82%	<b>5</b>	4.10%	<b>20</b>	16.39%	<b>33</b>	27.05%	<b>63</b>	51.64%	<b>4.25</b>
<b>10</b>	<b>0</b>	0.00%	<b>5</b>	4.13%	<b>17</b>	14.05%	<b>37</b>	30.58%	<b>62</b>	51.24%	<b>4.29</b>
<b>11</b>	<b>1</b>	0.83%	<b>4</b>	3.33%	<b>9</b>	7.50%	<b>39</b>	32.50%	<b>67</b>	55.83%	<b>4.39</b>
<b>12</b>	<b>1</b>	0.83%	<b>4</b>	3.33%	<b>11</b>	9.17%	<b>32</b>	26.67%	<b>72</b>	60.00%	<b>4.42</b>
<b>13</b>	<b>1</b>	0.89%	<b>2</b>	1.79%	<b>21</b>	18.75%	<b>30</b>	26.79%	<b>58</b>	51.79%	<b>4.27</b>
<b>14</b>	<b>2</b>	1.67%	<b>4</b>	3.33%	<b>7</b>	5.83%	<b>41</b>	34.17%	<b>66</b>	55.00%	<b>4.38</b>
<b>15</b>	<b>1</b>	0.82%	<b>0</b>	0.00%	<b>13</b>	10.66%	<b>36</b>	29.51%	<b>72</b>	59.02%	<b>4.46</b>
<b>16</b>	<b>1</b>	0.85%	<b>1</b>	0.85%	<b>8</b>	6.84%	<b>35</b>	29.91%	<b>72</b>	61.54%	<b>4.50</b>
<b>17</b>	<b>1</b>	0.86%	<b>5</b>	4.31%	<b>13</b>	11.21%	<b>28</b>	24.14%	<b>69</b>	59.48%	<b>4.37</b>
<b>18</b>	<b>x</b>	#####	<b>x</b>	#####	<b>x</b>	#####	<b>x</b>	#####	<b>x</b>	#####	#####
<b>19</b>	<b>1</b>	0.88%	<b>4</b>	3.54%	<b>13</b>	11.50%	<b>35</b>	30.97%	<b>60</b>	53.10%	<b>4.32</b>
<b>20</b>	<b>6</b>	5.45%	<b>9</b>	8.18%	<b>38</b>	34.55%	<b>20</b>	18.18%	<b>37</b>	33.64%	<b>3.66</b>
<b>21</b>	<b>0</b>	0.00%	<b>1</b>	0.99%	<b>14</b>	13.86%	<b>28</b>	27.72%	<b>58</b>	57.43%	<b>4.42</b>
<b>22</b>	<b>29</b>	26.13%	<b>30</b>	27.03%	<b>26</b>	23.42%	<b>14</b>	12.61%	<b>12</b>	10.81%	<b>2.55</b>
<b>23</b>	<b>28</b>	25.45%	<b>26</b>	23.64%	<b>40</b>	36.36%	<b>10</b>	9.09%	<b>6</b>	5.45%	<b>2.45</b>
<b>24</b>	<b>1</b>	0.87%	<b>4</b>	3.48%	<b>8</b>	6.96%	<b>30</b>	26.09%	<b>72</b>	62.61%	<b>4.46</b>
<b>25</b>	<b>0</b>	0.00%	<b>3</b>	2.68%	<b>13</b>	11.61%	<b>33</b>	29.46%	<b>63</b>	56.25%	<b>4.39</b>
<b>26</b>	<b>0</b>	0.00%	<b>0</b>	0.00%	<b>24</b>	20.69%	<b>32</b>	27.59%	<b>60</b>	51.72%	<b>4.31</b>
<b>27</b>	<b>0</b>	0.00%	<b>2</b>	1.69%	<b>10</b>	8.47%	<b>34</b>	28.81%	<b>72</b>	61.02%	<b>4.49</b>
<b>28</b>	<b>0</b>	0.00%	<b>3</b>	2.56%	<b>14</b>	11.97%	<b>40</b>	34.19%	<b>60</b>	51.28%	<b>4.34</b>
<b>29</b>	<b>0</b>	0.00%	<b>3</b>	2.68%	<b>11</b>	9.82%	<b>30</b>	26.79%	<b>68</b>	60.71%	<b>4.46</b>
<b>30</b>	<b>1</b>	0.85%	<b>1</b>	0.85%	<b>12</b>	10.26%	<b>28</b>	23.93%	<b>75</b>	64.10%	<b>4.50</b>
<b>31</b>	<b>0</b>	0.00%	<b>0</b>	0.00%	<b>22</b>	19.82%	<b>21</b>	18.92%	<b>68</b>	61.26%	<b>4.41</b>
<b>32</b>	<b>0</b>	0.00%	<b>4</b>	3.96%	<b>44</b>	43.56%	<b>17</b>	16.83%	<b>36</b>	35.64%	<b>3.84</b>
<b>33</b>	<b>1</b>	0.88%	<b>0</b>	0.00%	<b>7</b>	6.19%	<b>33</b>	29.20%	<b>72</b>	63.72%	<b>4.55</b>
<b>34</b>	<b>2</b>	1.72%	<b>10</b>	8.62%	<b>26</b>	22.41%	<b>51</b>	43.97%	<b>27</b>	23.28%	<b>3.78</b>
<b>35</b>	<b>1</b>	0.87%	<b>11</b>	9.57%	<b>30</b>	26.09%	<b>36</b>	31.30%	<b>37</b>	32.17%	<b>3.84</b>
<b>36</b>	<b>0</b>	0.00%	<b>4</b>	3.57%	<b>32</b>	28.57%	<b>26</b>	23.21%	<b>50</b>	44.64%	<b>4.09</b>
<b>37</b>	<b>0</b>	0.00%	<b>2</b>	1.77%	<b>24</b>	21.24%	<b>34</b>	30.09%	<b>53</b>	46.90%	<b>4.22</b>

## General Response Trends for Contemporary Worshipers

